

Usage Metrics Provided by Florida HIE Services' Encounter Notification Service® (ENS®) Indicates that

Care Coordination Across the State is Improving



ENS: Connecting the Care Continuum in Florida

Entities responsible for coordinating patient care subscribe to ENS to receive real-time notice of hospital admits and discharges

Did you know...



ENS has
12M
subscribed-to lives



ENS has
400
participants¹



95%
of acute care hospitals
are connected



ENS delivers
1.5M
real-time alerts each month

ENS' data allows participants to...



Reduce Readmissions

50% Decrease of Medicaid readmissions from 17.29% to 8.59%²

40% Decrease of Medicare ACO readmissions³

30% Decrease of Medicare readmissions from 19.15% to 13.25%²



Better Manage Chronic Conditions

23% Decrease in the number of uncontrolled diabetic patients (HbA1c > 9%) from 19.05% to 14.49%²



ENS can identify condition-specific encounters including behavioral health use cases



Increase Primary Care Utilization



Real-time ENS alerts give providers the maximum amount of time to meet Transitional Care Management (TCM) standards

26% Increase of billable TCM opportunities⁴

10% Increase of TCM revenue captured (generated a \$30M savings)⁵

1) <http://www.florida-hie.net/participants/>

2) <https://ainq.com/project/brevard-health-alliance-reduce-readmissions/>

3) <https://ainq.com/project/primary-partners-saw-a-40-per-quarter-drop-in-readmissions-by-improving-care-transitions-from-hospitals-pdf/>

4) <https://ainq.com/project/aledade-delaware-aco-reduces-readmissions-by-9-pdf/>

5) <https://ainq.com/project/palm-beach-accountable-care-organization-pbaco-leverages-transitional-care-management-tcm-to-add-revenue-save-costs-pdf/>

