

What is ENS?

The Encounter Notification Service (ENS) provides real-time notice of patient health care encounters from hospitals and post-acute care facilities across Florida. These facilities send admit-discharge transfer (ADT) messages in real-time and ENS compares them to patient lists provided by subscribing health care organizations. When a listed patient receives care at a participating facility, subscribers receive an alert containing details about that patient's health encounter.

Why Participate?

- Enable timely post-discharge follow-up reducing readmissions by 30-50%
- Increase transitional care management (TCM) revenue by 25% or more
- Improve quality of care and patient satisfaction
- Improve clinical quality measure (CQM) reporting
- Qualify for new CMS Primary Care First program

Florida ENS Connectivity

259

Hospitals

28

Health Plans

170

Practices

221

Skilled Nursing Facilities

29

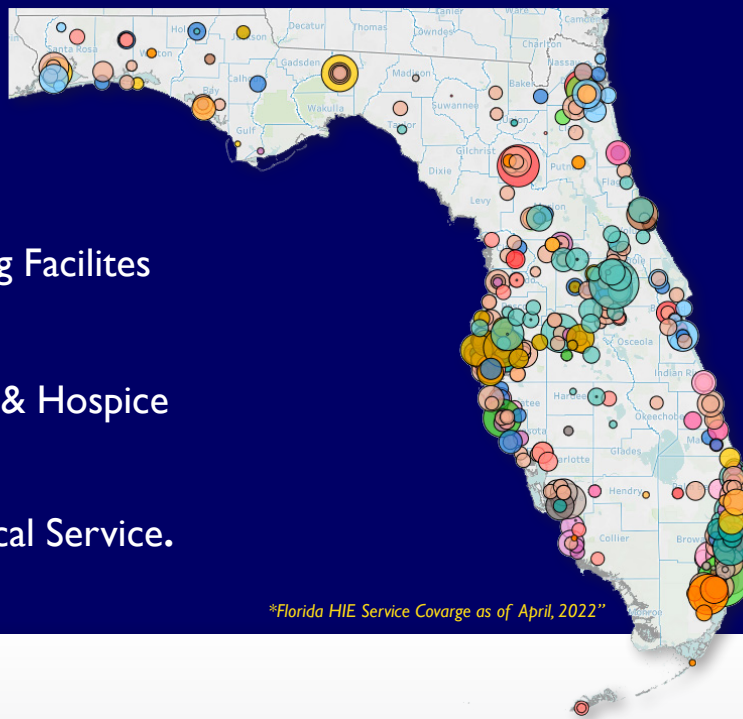
ACOs

80

Home Health & Hospice

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Behavioral Health & Emergency Medical Service.



Florida HIE Service Coverage as of April, 2022

How Do I Get Started?

1. Contact Florida HIE Services at FLHIE_Info@ainq.com
2. Sign or amend the Florida HIE Services Subscription Agreement
3. Work with Florida HIE team and technical vendor, if applicable to configure alert specifications
4. Obtain credentials from Florida HIE Services & submit a patient panel for subscription.
5. Start receiving ENS alerts!